

December 23, 2017

SUBJECT: South Carolina Electric & Gas Rate Rollback(s)

As you folks at the Public Service Commission go about the decision on whether to roll back electric rates, please remember that we, the public, are watching and waiting for you to *do the right thing, for a change*. Rate rollbacks need to be approved immediately. Whether you continue to be manipulated by SCANA will be telling with regard to the integrity of the PSC, already seen by most ratepayers as the commission absent comprehension of the word 'no'.

That you folks approved all those rate increases over the years, for what is now a nearly incomprehensible disaster, is telling. SCE&G probably views you folks as buffoons as do many South Carolinians since they pulled your strings all these years. The latest propaganda by their attorneys that the utility will not be able to provide electricity to customers if the rollback(s) are approved and that blackouts will occur, is not something I believe. Yet again, SCANA is trying to manipulate the PSC and it appears they think you all stupid as well, apparently. Why else would such asinine and ludicrous statements be made by the utility? It is insulting beyond description to think people are that damned stupid.

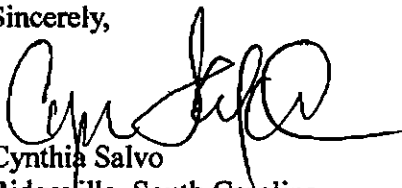
As to stockholders, I notice that they continue to get hefty dividends. If the cash flow situation is so bad that rolling back rates would be catastrophic, where then is the money coming from for these high dividends? The moral to the story is this: blackouts and all that other Chicken Little and Henny Penny rhetoric is insulting and absurd.

Part of the mission of the PSC is to *'seek to ensure that the citizens of the State receive appropriate levels of customer satisfaction and ...regulated by this commission'*. Your mission statement also states, *'Seek to ensure...and are provided appropriate service and service options'*. Surely you jest. We are not satisfied, we have had NO options, and you have not fulfilled your mission, in my opinion.

I wish I could convey a more cordial and lighter tone to this letter but, in light of the way the PSC has voted/performed in the past, mincing my words is not possible. Base Load Review Act or not, I am outraged by the actions of your commission et al. over the years and that you folks have essentially sold the people/ratepayers of South Carolina out time and time and time again. You did **NOT** have to approve every rate increase put before you, yet you did. In light of the fiasco before you, if you cannot *do the right thing* by rolling back these rates, I ask that you resign your position(s) on the commission. Your job performance, in my opinion, has been sub-standard, to put it mildly. I have no way to know whether you will take this letter as indicative of how many ratepayers feel or whether you will be offended at its candor. The latter would be indicative of the arrogance and seemingly indifferent attitudes many people already believe you folks possess.

Enclosed please find two letters to the editor of the Charleston Post & Courier which touches on how so many people truly feel. Remember: where there is a will, there is a way...to do right by consumers...for a change.

Sincerely,



Cynthia Salvo
Ridgeville, South Carolina

Mission Statement and Goals

Mission Statement: To serve the public of South Carolina by providing open and effective regulation and adjudication of the state's public utilities, through consistent administration of the law and regulatory process.

Goals: Seek to ensure that the citizens of the State receive appropriate levels of customer satisfaction and quality of service for those services provided through the entities regulated by this Commission.

* Seek to ensure that within a more competitive utility environment that core or captive customers with little market power are not unduly burdened with the costs of competition and are provided appropriate service and service options. *

Seek to encourage innovation through the enhancement of Commission processes and the attainment of self-actualization by Commission employees through empowering these employees to carry out their responsibilities and rewarding them for their contribution to the attainment of Commission goals.

Seek to modify the organizational process of the Commission in such a manner as to provide for the incorporation of project teams to address specific complex short-term issues that arise as a result of the dynamic nature of the utility industry regulated by this Commission.

Provide an open, accessible and efficient regulatory process which is fair, cost effective and unbiased, while also exploring alternative methods of regulating the entities subject to the Commission's jurisdiction.

Seek to ensure that the regulatory process results in fair and reasonable outcomes.

Encourage efficiency, innovation, and technological growth among regulated entities.

For the regulated entities, facilitate the provision of safe services at levels of quality and reliability which satisfy customer needs.

Seek to ensure that all regulated entities' services to consumers comply with all legal requirements subject to the Commission's jurisdiction.

* Needs re-branding; vague By Design??

Accountability

Re SCANA's nuclear plant failure:

- We need to claw back all bonuses and other incentive compensation from all senior executives paid from 2010 onward.
- We need all board directors to forfeit any compensation after the decision to vacate the project.
- We need to assess whether the board of directors has violated any ethics rules and contact the outside risk management advisers to consider a claim against the directors' and officers' policy protecting the board.
- The state attorney general should begin an investigation into management down to the lowest level, including purchasing and procurement.
- Immediately cease debt servicing charges to S.C. customers.
- Immediately cease all vendor and contractor payments until the attorney general has concluded that pricing was properly orchestrated and the bid process was legitimate.

These are simple steps, and the residents of South Carolina need to see that accountability will be the order of the day.

BRUCE PEPCHINSKI
Chief Financial Officer
CraftHounds
Sound View Drive
Mount Pleasant

Fleming concert

How I wish that I could have attended both of Renee Fleming's offerings at the Gaillard Dec. 8 and 9. The Post and Courier write-up of the events is in the mail to my sister who lives in the Pittsburgh area where Renee Fleming grew up.

On Saturday before Fleming sang Antonin Dvorak's "Song to the Moon" and

Letters to the Editor

Roll back rates

The S.C. Public Service Commission needs to do the right thing for **once** and continue the process to roll back SCE&G rate hikes. The fact that these commissioners are allowed to continue serving after the V.C. Summer debacle is beyond amazing to me.

Rolling back rates is the least they can do since the Public Service Commission and the S.C. Legislature are responsible for this mess to begin with.

Follow that up with real reforms in the Legislature on how we deal with utilities in this state. If legislators don't there will be a public meltdown, and the fallout will radiate across every state-house district, leaving many an incumbent legislator in a nuclear winter.

es letters to the editor. Letters must include a telephone number for verification purposes. Letters should be addressed to the editor, Charleston, S.C. 29403. Email to: lette